## Safety

The DCHC Safety Committee is dedicated to building a culture of safety through, Risk Analysis & Mitigation, Training, Education and Policy Development.

### **Clinical Measures:**

Measure	December 2022	Fiscal Year
Decrease Patient Falls	Count = 0	Count=3
Decrease 30-day same hospital readmissions	Count = 1	Count = 1
Decrease Adverse Drug Events (category D-I)	Count = 0	Count = 1
Decrease Potential ADEs (category C)	Count = 0	Count = 2

### **Safety Initiatives/Celebrations:**

- 1. Last inpatient fall: August 2<sup>nd</sup>
- 2. Last reported medication error: November 14<sup>th</sup> Reached patient, no harm.
- 3. Continue to plan aggressive intruder training
- 4. Working to secure unmonitored entrances with remote monitoring technology

# Quality

The mission of Davis County Hospital and Clinics is to provide high-quality, patient-centered care with integrity and trust

### **EMS Quality Spotlight:**

Department	Measure	Target Goal	July	Aug	Sept	Oct	Nov	Dec .
EMS	Patient transfers by ground will leave ED w/in 60 minutes of nurse to nurse report	100%	86%	70%	80%	69%	60%	64%
EMS	Second crew dispatch to en-route time of 20 minutes or less	100%	100%	100%	100%	100%	100%	86%

### **Quality Initiatives:**

- 1. Nursing Shared Governance Council is meeting regularly and prioritizing improvement projects
- 2. Working with departments to identify opportunities and improve processes

## Patient Satisfaction - Top Box - Last Quarter

Service Line	FY22 Likelihood to Recommend Current
Ambulatory Surgery	84.98%
Emergency Department	84.27%
Inpatient	40.74%
Medical Associates Clinic	76.92%
Outpatient Services	82%